

Andy's Farm and Garden

13 Cole Farm Road, Dayton ME 04005

207-282-2998

NEW EMAIL deliveries@andysfarmandgarden.com

Thank you for your business!

2025 DELIVERY AND CHARGE ACCOUNT POLICIES

DELIVERY CUSTOMERS

- Regular routes are Monday, Tuesday, Wednesday, and Thursday. No deliveries on weekends. Delivery time is not guaranteed and may be postponed due to bad weather or if we can't fit all the orders on the truck.
- Please call in/email your order **no later than the day before** your delivery. If you call the day of delivery, it's too late to get your items on the truck. Our answering machine is always on as long as we have power. Our email is deliveries@andysfarmandgarden.com. **Please be aware that email is not as timely as most people think- sometimes it is delayed by a day.** You may also leave a phone message day or night (option 3.)
- Minimum of \$100 of merchandise per delivery stop. We're happy to help you determine the frequency of your deliveries.
- Delivery fee for regular routes is **\$10 per account per stop starting May 15th**. If multiple people place orders from one barn, each will be charged a delivery fee.
- Deliveries that are outside the regularly scheduled routes are a minimum of \$30 with a minimum of \$100 in product.
- Delivery fees are subject to change, but we'll give as much notice as we can!
- **Payment is expected before the next delivery.** We reserve the right to withhold deliveries if your account is delinquent. We accept checks or can keep your credit card info on file. Credit cards will be billed after delivery.
- **SAFETY:** if our drivers feel that access to your delivery point is unsafe, they reserve the right to leave your items at the end of the driveway OR bring them back to the store. The delivery fee will still be charged.
- **Please provide easy access to your delivery point and a clear space for us to leave your items.** We don't expect our employees to shovel snow, clear a space on your feed room floor, or find a path around vehicles and horse trailers. Their job is to deliver to you as efficiently as possible. We all appreciate your help with this!

CHARGE ACCOUNT POLICY

- If you receive a statement from us, payment is due by the 15th of the month following the statement date. Any amount unpaid after the due date is subject to 2% interest.

Check out our web site and Facebook page for current events and information!

www.andysfarmandgarden.com

www.facebook.com/AndysFarmandGarden